

## DECORRAZO INTERIOR & FURNISHING PVT.LTD, CHENNAI, INDIA

# Warranty

Below mentioned warranty come in to force after the interior works are completed and handed over to the customer after customer's payment is fully completed.

This warranty ensures that our plywood cabinets/wood works carried out in \_\_\_\_\_ (Address of the premises of interior project completed) will be free from faults or defects in workmanship for 5 years dependent on range as below:

### The warranty only applies to;

- Plywood Cabinets manufactured & installed by Decorrazo Interior & Furnishing Pvt. Ltd. It does not apply to, for example, worktops, accessories or appliances.
- This warranty is issued to the above client(s) and is non-transferrable to individuals who purchased the cabinets as a consumer for private use, not to businesses, companies, partnerships or sole traders.
- Cabinets used entirely within a domestic environment for personal use, not to cabinets put into and used within business premises, place of work, rental properties, student properties or similar.
- Cabinets used within the environment intended by their design, for example kitchen cabinets used within a kitchen and not kitchen cabinets used in, for example a garage.

Should you wish to make a claim under the warranty, you must notify in writing to [contact@decorrazo.com](mailto:contact@decorrazo.com)

### Upon registering a claim,

- Decorrazo Interior & Furnishing Pvt. Ltd. will then inspect the claim under the warranty service and deem the defect fault covered in the warranty will require repair or replacement.
- Failure to allow a representative of Decorrazo Interior & Furnishing Pvt. Ltd. inspect the defected cabinet could result in your claim under the warranty service to be invalidated.
- We reserve the right to alter product features or adjust specifications at any time.
- If a product is no longer available, we will supply the nearest equivalent.

### Important Data Protection Information.

Any information and data provided by the purchaser to the Company and used by the Company directly or indirectly in the performance of this warranty shall remain at all times the property of the purchaser. It shall be identified, clearly marked and recorded as such by the company on all media and in all documentation.

### Guidance of Warranty Service Periods for other Services:

#### One-year Installation Warranty

- Electric fittings (e.g. sockets, switches), if any supplied & installed by us
- Electrical hard wiring, if any done as a part of interior works.

#### Two-year Warranty

- LED Light fittings, if any supplied & installed by us

### **Manufacturing Lifetime Warranty subject to Manufacturer T&C**

- Hinges
- Tandem Runner
- Drawer Runners
- Sliding Mechanisms

### **All Warranties of any kind Not Extended To:**

- Damage caused or contributed to by poor, faulty or incorrect use or maintenance.
- Damage caused or contributed to by events outside Decorrazo Interior & Furnishing Pvt. Ltd.'s control including but not limited to Acts of God, fire, explosion, contact with corrosive matter, extreme weather conditions, pests, flood, vandalism, soiling, misuse, abrasion, improper storage following delivery, rot and/or infestation following delivery, leaks (or similar incidents), damage due to non-domestic use.
- Damage or color deterioration caused or contributed to because of normal wear and tear.
- Damage caused or contributed to by alterations or repairs other than those carried out by Decorrazo Interior & Furnishing Pvt. Ltd.
- Color changes/rust/corrosion arising from smoke/moisture/cleaning liquids or other environmental factors.
- Damage caused or contributed to by willful damage, abuse, mistreatment, negligence, abnormal storage or environmental conditions.
- Damage caused or contributed to by household animals and misuse by children.
- Granite worktops & Sinks
- Mirrors & Glasses
- Taps
- Waste disposal units
- Plumbing & Drainage Lines/Pipes
- Any free supplied & installed products/cabinets/wood works as a part of business promotion or lead closure/request by client for which the client has no cost and the free items indicated in the price quote.
- Handles
- Locks
- Grill & Shed Works
- Accidental damage.
- Normal wear and tear
  - Products sold or fitted outside the scope of interior works carried out by Decorrazo Interior & Furnishing Pvt. Ltd.
  - Products such as appliances, which are covered by their own manufacturer's guarantee.
  - Consequential loss (but not limited to) the replacement of any other household fixtures, fittings or furniture arising from any claim.